**2017** ANNUAL REPORT





MAYOR Pete Buttigieg

## BOARD OF PARK COMMISSIONERS:

Mark Neal, President Consuella Hopkins, Vice President Aimee Buccellato Dan Farrell

## **CIVIC CENTER** BOARD OF MANAGERS:

Aaron Perri, President Michael Neises, Vice President Dr. David Varner, Treasurer Randy Kelly, Secretary Dennis Andres, Jr. Linda Doshi Greg Downes Cathy Roemer

#### **VPA** SENIOR STAFF:

**EXECUTIVE DIRECTOR** 

Aaron Perri

**DEPUTY DIRECTOR** 

Jeff Jarnecke

**DIRECTOR OF RECREATION** 

Jonathan Jones

**DIRECTOR OF FACILITIES &** 

**GROUNDS** 

John Martinez

**DIRECTOR OF EXPERIENCE** 

Jackie Appleman

**DIRECTOR OF FINANCE** 

Kimberly Williams

**DIRECTOR OF GOLF** 

**Tony Stearns** 

DIRECTOR OF CHARLES BLACK RECREATION CENTER

Cynthia Taylor

DIRECTOR OF HOWARD PARK RECREATION CENTER

Rose Kaufman

DIRECTOR OF MARTIN LUTHER KING, JR. RECREATION CENTER

Maurice Scott

DIRECTOR OF RUM VILLAGE NATURE CENTER

Garry Harrington

VENUE MANAGER OF MORRIS PERFORMING ARTS CENTER

Michelle DeBeck

GENERAL MANAGER OF CENTURY CENTER

Leanna Belew

# DEPARTMENT OVERVIEW ANNUAL REPORT

Venues Parks & Arts inspires a more livable South Bend for all, connecting us to emotionally engaging experiences and to one another.

CITY VALUES:
EXCELLENCE
ACCOUNTABILITY
INNOVATION
INCLUSION
EMPOWERMENT

#### Mission/Focused

Upon completion of our first year as a new department, we reflect on the experiences we've achieved. Over the last year, we've made large investments in enhancing our shared green spaces and facilities. Yet, across every day with every new project, we consider why it is we do what we do. To put it simply, we do it for you.

Our venues aren't only buildings, our parks aren't only open spaces, and our programs aren't only for time that is "left over." When utilized, these components of our city are capable of offering quality experiences relating to one's own needs, values and capabilities. This is where we play, where we relax, where we experience, where we make today happen.

With eyes toward progress, our efforts are aimed toward social equity, ecological improvement, safety advancement, neighborhood and economic development, and health and wellness. Our department is committed to these five pillars reaching every neighborhood and spanning every demographic. We use intentional strategies to create meaningful change.

Whether they're in South Bend for a day or years, our hope is to better the livelihood of the people in our city. A child that earns a youth scholarship to learn valuable life skills, the resident who has a safer route to walk home at night, the visitor who attends an event where they truly feel included in our city's culture; these are the true embodiments of what Venues Parks & Arts brings to our city.

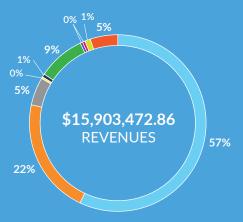


## /Sustained By:

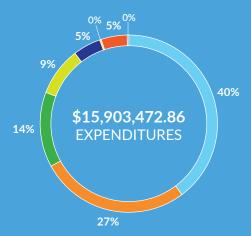
110 FULL TIME STAFF 337 PART TIME STAFF 1,615 VOLUNTEERS 7 INTERNS VPA FOUNDATION



## Budget/**Stewarded:**



- \$9,033,730.74 Property Taxes
- **\$3,421,831.38** Charges for Services
- \$791,777.74 Other Taxes
- \$33,238 Interest Earned
- \$131.200 Donations
- **\$1,415,007** Pilot Transfer In
- \$17,517 Miscellaneous Revenue
- \$33,247 Insurance Proceeds
- \$215,5777 Dept. Reimbursement
- \$810,347 Transfer In



- \$6,337,335.77 *Facilities & Grounds*
- \$4,333,180 Recreation
- \$2,179,306.79 Capital Reserves
- \$1,404,091 Admin
- \$805,715 Zoo
- \$37,710.39 Greenhouse
- \$806,133.91 Marketing & Events
- \$0 Other Expenses

## Cost/Recovered:



## /Recognized:



#### **CITY OF SOUTH BEND**

Government Excellence In City Parks Recognized by John Hopkins Government Excellence Publication



#### **CYNTHIA TAYLOR**

Black History Month Honoree for positive contributions to the City Recognized by the City of South Bend



#### **CENTURY CENTER**

IN Top 25 Must See Building Featured by USA Today



#### **MORRIS PAC**

#90 out of all U.S. Venues Ranked by Pollstar



#### **MORRIS PAC**

#114 on Year End Worldwide Ticket Sales in 2017 Ranked by Pollstar

#### /Awarded:



#### **MY SOUTH BEND PARKS & TRAILS**

Inclusion Program of Excellence Award Awarded by IPRA



#### **BEST. WEEK. EVER.**

Creative Event Award Awarded by IPRA



#### **SUSAN O'CONNOR**

Key to the City for 27 years of dedicated service to the community Awarded by the City of South Bend



## MLK CENTER'S SKY DIGG GIRLS BASKETBALL

Invitational Champions Baylor Holiday Basketball Invitational



#### **BYERS SOFTBALL COMPLEX**

James Farrell Excellence Award Awarded by USA Softball



#### **MORRIS PAC**

"Prime Site Award" for 12th consecutive year Awarded by Facilities and Event Management Publication

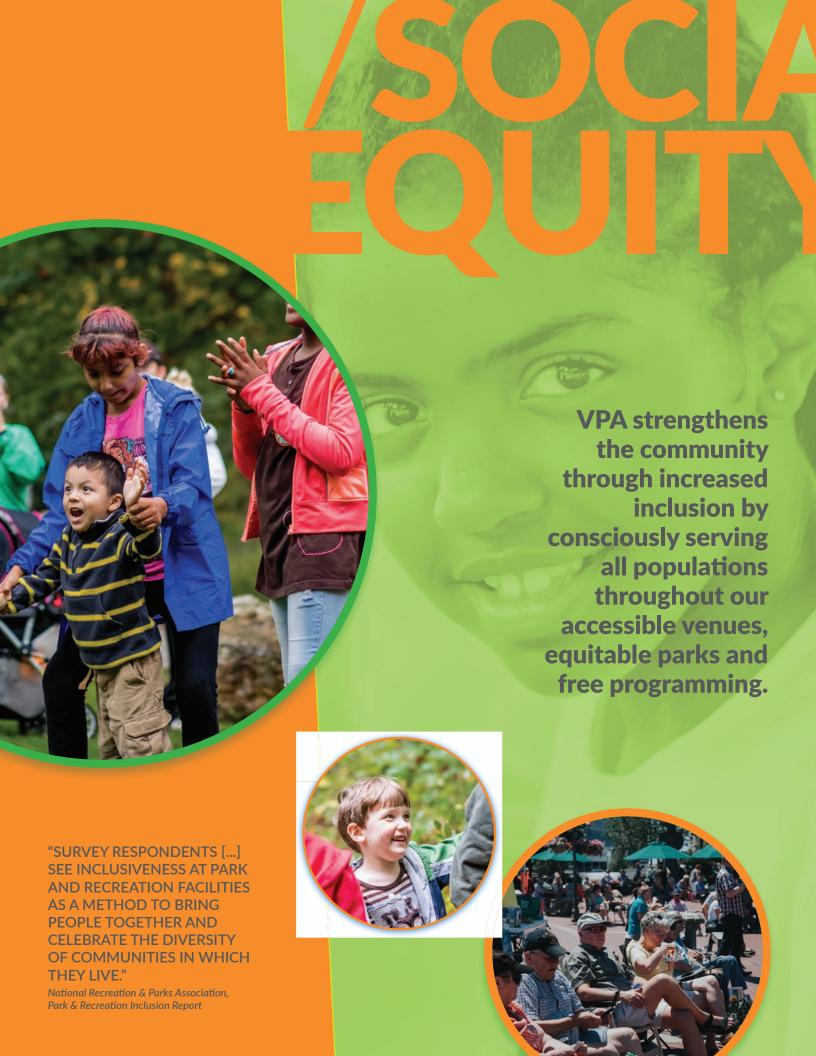
#### /Refreshed:

#### **GROUNDBREAKINGS:**

Charles Black Rec. Center
Howard Park Rec. Center & Ice Pink

#### **REDEDICATIONS:**

Governor Joe Kernan Park Formerly Viewing Park







## \$4.6M+ /Invested/ In Parks:

#### • \$4.4 MILLION

Charles Black Recreation Center Single largest investment in a South Bend recreation center

#### • \$90,000

Fremont Park In partnership with Fremont Youth Foundation

#### • \$140,000

Potawatomi Park For ADA accessibility upgrades

#### First City To Complete/ Trust For Public Land Park Score Analysis

#### OVERLAYED WITH GEO REFERENCED AMENITIES STANDARDS PROGRAM® DATA

Offers a comprehensive look at quality and geographic service levels to make equitable decisions on future investments in parks, trails, open space, facilities, programs and other amenities.

COMPLETED PLAN FOR NEIGHBORHOOD CONNECTIVITY TO PARKS AND TRAILS THROUGH A CITY-WIDE TRAIL SYSTEM.

## Parks/Improved:

## • ADA-ACCESSIBLE RUBBER SURFACING

Potawatomi Park

- ADA-ACCESSIBLE ROCKING BAR Potawatomi Park
- **SPLASH PAD** Fremont Park
- FULL BASKETBALL COURT Fremont Park

#### MEMORIAL BENCH

Fremont Park

Dedicated to those who have lost their lives to violence

- ANNOUNCED PLAN FOR ADA ACCESSIBLE RESTROOMS
  All parks
- PLAN FOR UNIVERSAL ACCESSIBLE WALKWAYS

8 miles of riverfront trails

## • FREE WI-FI PROVIDED TO HELP CLOSE THE DIGITAL DIVIDE:

Martin Luther King, Jr. Rec. Center and Charles Black Rec. Center

## 200+ Outreach Hours/**Engaged**/ With 1,841 Residents

THROUGH COMMUNITY MEETINGS AND PLANNING SESSIONS

## 623 Youth /Awarded Scholarships

## FOR FREE OR REDUCED-COST PROGRAMMING

Director's Youth Scholarship Golf Outing raised a record \$17,600.

#### 75,911/Served

## THROUGH FREE/LOW-COST PROGRAMMING:

- Events and social activities
- Youth summer camps
- After-school programming
- Senior classes, clubs, and events

#### 26,730 Free, Healthy Meals /**Served:**

• TO SENIORS

In partnership with REAL Services

TO CHILDREN

In partnership with South Bend Community School Corporation via Summer Lunch & Playground Program

## **Expanded**/ Award-Winning M.A.D.E. Program

#### **INTO THREE HIGH SCHOOLS**

Mentors and provides strong examples to thousands of South Bend youth on how to end violence and change lives.

## 12 Students / Mentored

## THROUGH THE LAWN MAINTENANCE AND MENTORSHIP PROGRAM

Created to provide the City of South Bend with quality lawn maintenance for City-owned abandoned lots while providing at-risk youth with meaningful work, new and varied life skills, and a personal income all in a positive, mentored environment. We hold ourselves accountable for ecological progress. In 2017, we worked on implementing sustainable business practices, engaging in public ecological education and protecting our environment.





"IF A CRITICAL MASS OF CITIES AGREE TO TAKE CERTAIN STEPS — WHETHER IT'S EMBRACING THE CLIMATE GOALS, MOVING TOWARD CARBON NEUTRALITY, GETTING A CERTAIN BASE OF RENEWABLES, WHATEVER THOSE GOALS ARE — WHEN US CITIES DO IT. THAT'S ALMOST AS GOOD AS IF THE ENTIRE WORLD AND NATIONAL GOVERNMENTS COME TOGETHER AND MAKE A DECISION."

## 2,916 Campers **And Students Participated** In Ecological **Educational Programs**/ **And Classes:**

- TREE GROWTH STUDY
- LAND PRESERVATION
- STEWARDSHIP OF OUR NATURAL **RESOURCES**
- GARDENING & NUTRITION
- BOAT SAFETY AND FISHING **TECHNIQUES**

#### 34% Tree Canopy /Coverage/With Goal of 40%:

- 180% INCREASE IN FORESTRY TREE PLANTING
- 2 URBAN TREE NURSERIES **ESTABLISHED AT VACANT CITY-OWNED LOTS**
- 67,625 TREES IN SOUTH BEND
- \* NAMED TREE CITY USA BY THE ARBOR DAY FOUNDATION FOR **20TH CONSECUTIVE YEAR**

## 2.453 Volunteer /Hours Spent

**GARDENING, BEAUTIFICATION,** TREE PLANTING AND OTHER **ECOLOGICAL PROJECTS** 

## **Ecological** /Plans Completed:

 COMPLETED A NATURAL **RESOURCE INVENTORY AND** MANAGEMENT PLAN FOR ELBEL **PARK** 

In partnership with Orbis Environmental Consulting

 ESTABLISHED THE CITY'S FIRST **EVER NATURAL RESOURCES MANAGEMENT PLAN** 

In partnership with the Ecological Advocacy

#### **Added Recycling/ Programs:**

 CHARLES BLACK RECREATION CENTER

Immediate 50% reduction in consumption of material at Charles Black Recreation Center

- MORRIS PERFORMING ARTS CENTER
- PALAIS ROYALE
- POTAWATOMI PARK
- RUM VILLAGE NATURE CENTER

## **Completed Energy Savings**/

**Performance** Contract (ESCO) At Century Center

- 3,701 LBS OF COAL AVOIDED
- 28.000 KWH SOLAR ENERGY **GENERATED**
- \$89.000 UTILITY REBATES
- COMMISSIONED ESCO STUDY **FOR ALL PARK FACILITIES**





With a focus on safety programming and beautification efforts, we empower residents and employees to contribute, take pride and feel safe in our City.

Increased/
Beautification
Efforts:
• NEW PATIO IN PARTNERSHIP

 NEW PATIO IN PARTNERSHIP WITH LOWE'S BE A HERO PROGRAM

Martin Luther King, Jr. Rec. Center

• REFRESHED PAINT AND NEW FLOOR AT HAL LINDSEY GYMNASIUM

Martin Luther King, Jr. Rec. Center

• NEW INDOOR & OUTDOOR SECURITY FEATURES

Martin Luther King, Jr. Rec. Center

- **REFINISHED TENNIS COURTS** Leeper Park
- PARK REDESIGN
   Kelly Park
- LAVENDER LABYRINTH

Leeper Park Established in partnership with Madison School and Memorial Hospital STEAM learning program.

 INTRODUCED SAFE ROUTES TO PARKS WITH A FOCUS ON CONNECTIVITY

New Programs / Implemented:

- PARK AMBASSADOR PROGRAM
- VPA SAFETY COMMITTEE
- MORRIS PAC SAFETY PROGRAM

376 **Classes Taken**/By VPA Lifeguards

67 VPA Staff
Members CPR/
AED And First Aid
/Certified

Approx. 150
Hazards/Identified
And Corrected Or
Repaired/Through
Prevention
Inspection And
Maintenance

3,538 Sites Of / Graffiti Abated/ Since Program Inception In 2008

ACCORDING TO
UNIVERSITY OF MICHIGAN,
BEAUTIFICATION EFFORTS
HAVE BEEN SEEN TO REDUCE
INCIDENTS OF CRIME AND
VIOLENCE BY 50%.





"IT'S IMPORTANT THAT WE HAVE OCCASIONS TO ENCOUNTER NEW **EXPERIENCES, FORM BONDS WITH ONE** ANOTHER, AND GENERALLY REFLECT UPON OUR CITY'S CREATIVITY, CULTURE **AND PROGRESS"** 

#### \$1.7M Raised/In **Sponsorships** & Grants

100+ NEW COMMUNITY **PARTNERSHIPS FORMED** Record year

## \$453,589 Invested Value/ Through Volunteer & Intern Hours

**40% INCREASE OVER 2016** 

All Service Maintenance Contracts

## \$258,480 In /Earned Media Value

**APPROX. 973,380 WEB IMPRESSIONS** Nearly doubling 2016 value

#### 12,210 Participated/In **Outdoor Adventure:**

• 5 YEAR LEASE EXTENSION FROM **EDGE ADVENTURES** 

Rum Village's Aerial Adventure Park

- 66% INCREASE IN PARK ATTENDANCE AT EDGE ADVENTURES
- **JOSEPH COUNTY**

## **VPA Venues** /Generated \$20,060,000 In Economic Impact:

- 890,901 ATTENDEES
- 11% ATTENDANCE INCREASE AT **CENTURY CENTER**
- 29% INCREASE IN HOTEL NIGHTS GENERATED

#### **82,700 Attended/** 60+ Community **Events:**

- RECORD ANNUAL EVENT **ATTENDANCE**
- New! BEST. WEEK. EVER. Attracting 50,000+ attendees
- New! FIRST MORRIS PRE-SHOW **FVFNT**

Memories of Motown

#### 20% Increase In New Visits/To The Charles Black Recreation Center

#### **NEW! PARTNERSHIP WITH SOUTH** BEND COMMUNITY SCHOOLS

For after school programming with Charles Black Recreation Center



• 50% OF EAST RACE RAFTERS VISITED FROM OUTSIDE OF ST.



economic impact.

We make a habit of promoting excellent health and wellness through increasing physical activity opportunities and providing access to parks in our city, thereby preventing obesity and reducing the incidence of chronic medical conditions.





#### 278,000 **Participated**/ In Recreational **Activities:**

- FITNESS CLASSES
- BASKETBALL CLINICS AND **TOURNAMENTS**
- YOUTH RECREATION & FITNESS
- YOUTH CAMPS
- YOUTH SPORT LEAGUES
- SWIM CLASSES AND LESSONS
- TENNIS LESSONS AND **TOURNAMENTS**
- ROUNDS OF GOLF:

Across Erskine, Studebaker, Elbel

- HIKING, BIKING, AND WALKING
- CLIMBING WALL
- EAST RACE RAFTING
- O'BRIEN SKATE PARK
- SOFTBALL GAMES

## Pickleball / Added / At The O'Brien **Fitness Center**

THE ONLY INDOOR FACILITY TO **OFFER THIS FAST GROWING SPORT** 

**"EMERGING AREAS OF RESEARCH INCLUDE** [...] THE HEALTH EFFECTS PARK VISITORS ENJOY FROM **EXERCISE AND STRESS RELIEF ASSOCIATED WITH PARK AND** PARK FACILITY VISITS [...] FOR **EXAMPLE, REGULAR VISITORS TO RECREATION FACILITIES HAVE** LOWER INCIDENCES OF OBESITY, WHICH LOWERS HEALTHCARE SPENDING FOR HYPERTENSION, CARDIAC DISEASE AND DIABETES."

> National Recreation and Park Association, The Economic Impact of Local Parks

## Mayor Pete/Signed On To 10-Minute **Walk Campaign** To Champion Park Access And Equity.

PARTNERSHIP BETWEEN NATIONAL **RECREATION & PARKS ASSOCIATION (NRPA). TRUST FOR PUBLIC LAND (TPL), AND THE URBAN LAND INSTITUTE (ULI)** 

The 10-Minute Walk campaign works to ensure there is a great park within a 10-minute walk of every person in every neighborhood, in every city across the country.

## 73% Of Community Lives Within A 10 Min Walk Of A Park, /Above **National Average:**

- 1,300 ACRES OF PARK LAND **MAINTAINED**
- 56 PARKS
- 27 MILES OF PARK TRAILS
- 59 PLAYGROUNDS
- 42 TENNIS COURTS
- 7 WATER PLAYGROUNDS AND 1 **POOL**
- 3 GOLF COURSES
- 6 COMMUNITY CENTERS









Spanning 39 parks, over 900 acres and 20 miles of trails, My SB Parks & Trails is a combination of park, trail, and riverfront upgrades that will fundamentally change the landscape of South Bend's shared green spaces. The projects were identified through various community and city planning initiatives.



## City-Wide/Scope

The portfolio of projects selected for the My SB Parks & Trails initiative is the result of significant civic engagement and professional planning processes. Collectively, these projects have been discussed for more than a decade, in dozens and dozens of public meetings, and have received thousands of pieces of feedback. The projects were developed by the community, informing is name-MY SB Parks & Trails.

## **Derived From Public Planning**/Documents And Partnerships:

- 2014 PARKS MASTER PLAN
- COAL LINE TRAIL PUBLIC PLANNING PROCESS
- CITY CEMETERY PUBLIC PLANNING PROCESS
- RIVERFRONT PARKS & TRAILS PUBLIC PLANNING PROCESS
- GEO REFERENCE STANDARDS & AMENITIES DATA® AND THE COMMISSIONED TRUST FOR PUBLIC LAND PARK SCORE DATA

To tackle park quality issues in geographically underserved areas.

- CITY PLAN 2025 AS WELL AS VARIOUS NEIGHBORHOOD PLANS
- LEVERAGES PARTNERSHIPS
   AND PRIVATE DEVELOPMENTS IN DOWNTOWN RIVERFRONT DISTRICT

## Far-Reaching Positive Impact/ On The Community Through:

- SOCIAL EQUITY
- ECOLOGICAL INTEGRITY
- ECONOMIC IMPACT
- NEIGHBORHOOD IMPROVEMENT
- PUBLIC SAFETY
- RECREATION VALUE





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